



To:	All Dalow Customers
Date:	1 May 2016
Reference:	Payments
Contact Details:	N/A
Pages:	One (1)

### Service Payments and Call Out Rates

To whom it may concern

**RE: Payments - cash paying clients (only clients who have completed a credit application are granted credit facilities, until such time, all clients are considered COD)**

Please note our service and repairs prices below, these prices are for all clients who deal with us on a cash basis. All repairs are strictly COD on completion of the repair and payable in full to our technician unless otherwise agreed upon with Dalow management.

- Service/repair to all industrial laundry/catering equipment, irrespective of item @ R 300.00 per hour  
\*above excludes spare parts if required
- Service/repair hand held iron @ R 350.00 for 1 iron or R 500.00 for 2 irons. Thereafter it is R 250.00 per iron.
- Service/repair commercial top load washer or commercial front load dryer @ R 495.00 each
- Call out/Travel charge @ R 5.25 per km with a minimum charge of R 300.00
- Spare parts - determined on completion of the repair and once a quote has been approved by the customer.

All prices exclude VAT

Should you be unsure of the exact amount due for the repair, please be sure to speak to the technician or to our office on 011 822 6904

Kind regards and blessings,

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